



A DIVISION OF ROBINS FINANCIAL CREDIT UNION

P.O. Box 827, Perry, GA 31069

Date

Name

Address

City, State, Zip Code

RE: Web Bill Pay Information

Dear Name,

Our records indicate that you are a current user of Persons Bill Pay. Since your account at Persons is moving to Robins Financial Credit Union, effective April 17, 2023, it will be necessary to set up your bill pay information, including your payees, at Robins Financial after the account conversion. Here are some important dates and information that you need to know:

- Your current Bill Pay access will stop on 4/10/23.
- Any scheduled payments will need to be paid on or before 4/14/23 in order to avoid any interruption in service.
- On or after 4/17/23, you will be able to login to Robins Financial's Digital Banking and establish your Bill Pay account. This will require setting up your payees in the new system.

To learn more about how to do how to establish your Robins Financial Bill Pay account and set up your payees, please visit robinsfcu.org/guide and select the Bill Pay topic under Products & Services.

As always, we will continue to keep you informed of all updates affecting your account.

Sincerely,

Persons a Division of Robins Financial Credit Union