

## **Robins Financial Credit Union Website Privacy Policy**

### **Our Online Privacy Practices**

Keeping financial and personal information secure is one of our most important responsibilities. Robins Financial Credit Union is committed to protecting the information of members and visitors who use our website. As part of this commitment to our members, we have state-of-the-art security measures in place to ensure online account access is safe and secure. We value your trust and handle all personal information with care.

As with information we collect through other means, we use the information you provide online to respond to your needs, service your accounts, and provide you information about other services.

### **Secure Transmissions**

To ensure information remains confidential, Robins Financial Credit Union uses encryption technology such as Secure Socket Layer (SSL) to protect information you enter and submit from our website. When using Robins Financial Credit Union's online banking, you are accessing your account information using a secured connection and the transfer of your account data from our host system to your personal computer is in encrypted.

### **Email Security**

Regular email is not secure. You should never provide information that is sensitive or confidential such as your social security number, account number, or PIN through unsecured email.

Requests to change your personal information including online banking password, email address, and mail address must be made by contacting our call center or visiting your local branch.

### **Cookies**

A cookie is a small piece of information that a website stores directly on the computer you are using. Cookies may contain a variety of information from a simple count of how often you visit a website to information which allows customization of a website for your use. Robins Financial Credit Union uses cookies to gather data about the usage of our website and to ensure that you have access to your account information. Anytime a cookie is used, personal information is encrypted for our use only and is protected from third party access (a cookie cannot be read by a website other than the one that sets the cookie).

### **Third Party Links**

Robins Financial Credit Union provides links to other organizations' websites. These links are provided as a service to our members. Robins Financial Credit Union is not responsible for the content of these other organizations' websites. We do not guarantee or endorse any of the content in these links. Robins Financial Credit Union does not represent either the third party or the member if the two enter into a transaction.

The privacy and security policies on these links may differ from those published and practiced by Robins Financial Credit Union. We encourage you to read the privacy policies of all websites you visit, especially before providing any personal non-public information.